

# Connect your employees with the services they need!

2-1-1 San Bernardino County is an initiative of



## PROGRAM YOUR COMPANY PHONES!

### What is 2-1-1?

2-1-1 is a toll-free phone number that provides information and referrals for health and social services in San Bernardino County. 2-1-1 is free and confidential, and a live, bilingual call specialist assists callers 24 hours a day. Services are available by simply dialing 2-1-1 (or 888-435-7565).

*“One of the biggest challenges during a time of need is finding answers. 2-1-1 helps employees find answers by quickly providing information for services that allow them to resolve their issues. Healthy people with the resources they need make the most productive, motivated employees.”*

*- Janelle Anwar, Inland Empire United Way's Human Resources Generalist*

Funded in part by:



### Do your employees have access to 2-1-1?

2-1-1 is an important tool for Human Resources personnel, offering a single point of contact for obtaining resource referrals for employee issues that are outside normal business routines.

Workplaces block “N11” calls like 411 because they charge callers, but 2-1-1 is free. If your company has an internal phone system, it may need to be programmed to recognize 2-1-1 as a valid number. 3-digit phone numbers like 2-1-1 and 9-1-1 have to be deliberately programmed into the system to function correctly.

### How does 2-1-1 benefit your business?

- Long term company benefits include improved performance and declined absenteeism by employees, due to issues such as child care, healthcare and domestic violence.
- 2-1-1 plays a critical role in public safety as a disaster response resource.
- 2-1-1 is a valuable resource for your companies by offering resource referrals for employee issues outside normal business routines.

## PROGRAM YOUR COMPANY PHONES!

Your IT support person or the phone system vendor will need to program your company's phones. If you have questions, contact Inland Empire United Way's Cheryl Genung, Director of Information Technology, at (909) 980-2857 ext. 253 or [cgenung@ieuw.org](mailto:cgenung@ieuw.org).

**Until your system is programmed, dial (888) 435-7565.**

[www.211sb.com](http://www.211sb.com)