

## Find valuable services

2-1-1 is a community resource that anyone can use.

A 2-1-1 call specialist responded to a woman living in a two-family household, including 15 children and three other adults. The wage earners were temporarily out of work, and the families were not receiving assistance.

They had never needed help before, so didn't know how to find out if they qualified. The 2-1-1 call specialist gave referrals for agencies and programs available in their area that could help them.

The woman was happy to know of the services and said she would call back if they needed any other assistance.

*“The 2-1-1 assistant was helpful, pleasant and professional - and her referrals were right on target! Thank you to 2-1-1 for being there. It made all the difference for the consumer.”*

*- Eileen Eglund, Equal Opportunity Officer/Disability Program Navigator for the San Bernardino County Workforce Development Department*

**Get Connected. Get Answers.  
Just Dial 2-1-1.**



2-1-1 San Bernardino County is an initiative licensed to and provided by Inland Empire United Way. It is a collaborative venture promoted and supported by three United Ways within the county: Desert Communities United Way, Mojave Valley United Way and Inland Empire United Way.

[www.211sb.com](http://www.211sb.com)  
[www.ieuw.org](http://www.ieuw.org)



Need Assistance?



This program is possible with support of many funding sources. A special thanks to:



**Just Dial 2-1-1 or (888) 435-7565.**

# Creating stronger communities, one life at a time.

## Need Assistance?

*Find services in your community.*

2-1-1 has information on more than 3,000 health and human resources in San Bernardino County. This service is **free and confidential** in Spanish and English, with 150 other languages available.

2-1-1 call specialists help assess needs and find help for the caller. Dial 2-1-1 today to connect with a live call specialist 24 hours a day, seven days a week.

2-1-1 offers information and referral for health and social services including the following:

- health and dental care
- child care and parenting resources
- food, clothing and shelter
- counseling and support groups
- job services
- crisis services
- community groups
- volunteer projects
- elder assistance and disability services
- addiction treatments
- mental health resources
- and many other services

*“Children at-risk and their families are impacted by poverty, health issues and violence. The 2-1-1 system provides a valuable one-stop resource for services that can address those risk factors.”*

*- Kent Paxton, Director of San Bernardino County Children’s Network*



## Are you prepared?

*2-1-1 is important for disaster preparedness and response.*

During hurricane Katrina in 2005, thousands of people were unprepared and desperate for water, food and other basic necessities.

2-1-1 responded to these callers and helped to find the resources they needed, saving lives and bringing comfort to people during and after the disaster.

2-1-1 San Bernardino County will be here to play a critical role in public safety in case of disasters. For more information, see [www.211sb.com/sbcard](http://www.211sb.com/sbcard).



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